BUILD YOUR BRAND

& BECOME THE PRACTICE OF CHOICE

LEVERAGING SOCIAL MEDIA

BY LUKE INFINGER

HIP



Printed Name

Luke Infinger

Signature

#### Ohio Academy of Interdisciplinary Dentofacial Therapy



11 / 19 / 2020

#### Guidelines for

#### Commercial Sponsorship \* Content Development \* Conflict of Interest

The following guidelines relative to content shall be followed:

- The Ohio Academy of interdisciplinary Dentofacial Therapy/SSG does not accept commercial support for any course.
- Content when appropriate should be supported by and cited with sound scientific research, that which is anecdotal or opinion must be clearly stated as such. Clinical images must not be altered nor misrepresent clinical outcomes.
- Content which includes clinical recommendations should identify where possible known risks and benefits. Participants should be instructed to use their own clinical judgment as to the efficacy of any presented treatment modalities.
- Program topic selection shall be based upon a need for professional education and not for the purpose of endorsing specific commercial drugs, products, treatments, or services.
- Presenters shall avoid recommending or mentioning any specific product by its trade name.When a reference is made to a specific product trade name, reference shall also be made to competitive products as well.

The presenter formally indicates no commercial or financial interest in any product or service within

14200 Ridge Rd, Suite 101 * North Royalton, OH 441	33 * (440) 582-858



## LUKE INFINGER

- I have a wife and a 3-year-old
- Graduated from SCAD in Motion Graphics
- Started my first business when I was 21 years old
- Worked at various design agencies before starting
   HIP Creative
- Now, specialize in helping orthodontic practices grow fast and easier with digital marketing

### **OUR CLIENTS INCLUDE**









































### **OUR CLIENTS INCLUDE**









































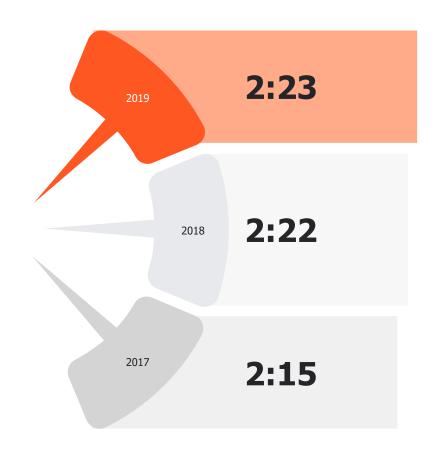
## FISHBEIN ORTHODONTICS

Our first Orthodontic client.

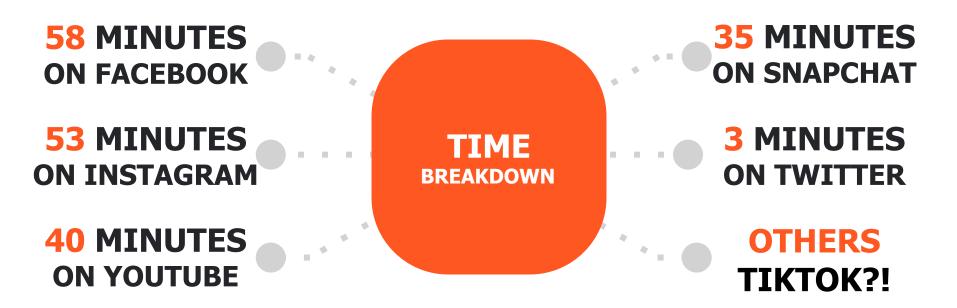


# SOCIAL MEDIA STATISTICS





## AVERAGE DAILY TIME PER PLATFORM



# CONTENT IS KING

## **BENEFITS of CONTENT MARKETING**

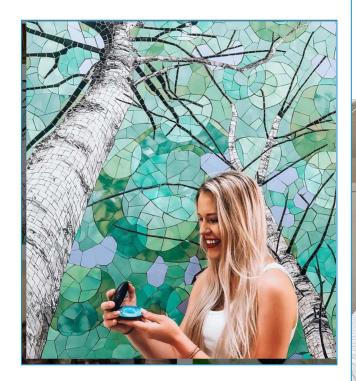
- It's great for SEO
- Encourages engagement
- Generates new leads and sales
- Sets you apart
- Increases traffic



In-office video testimonials.

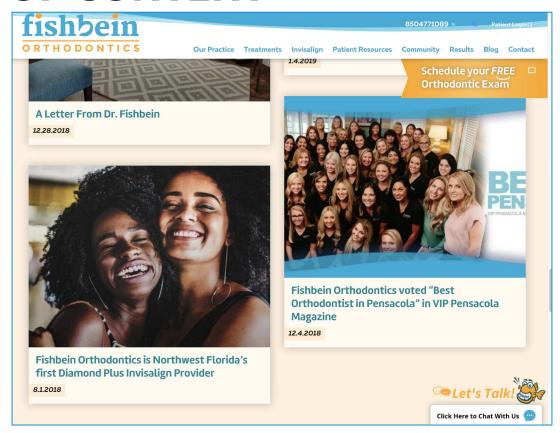


Local Influencers





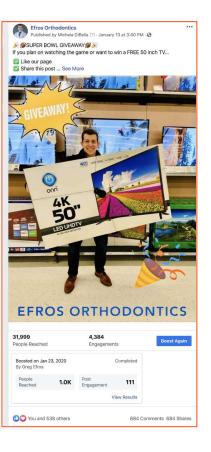
Localized Blogs



*In-office news/events* 





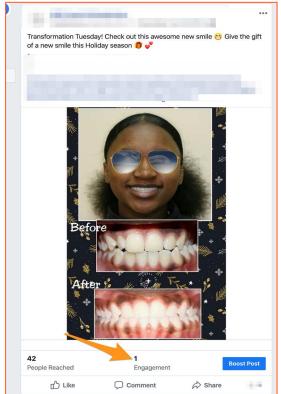


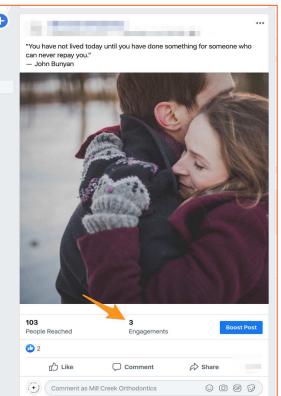
Legacy content - by HIP Creative: <a href="https://youtu.be/RSdRMxjA0ls">https://youtu.be/RSdRMxjA0ls</a>



## WHAT NOT TO POST

Generic and predictable







# SOCIAL PLATFORMS Pros & Cons

## **BENEFITS OF FACEBOOK**

- Brand loyalty (fans)
- Video (remarketing to viewers)
- Ads (targeting, cost, placement)
- Exposure (2.2 billion users per day)
- Reporting & Insights



## **VIDEO STATS ON FACEBOOK**

Source: neilpatel.com

It is estimated that mobile video will account for 75% of mobile traffic in 2020.

Source: neilpatel.com

videos have also achieved 135% more organic reach on Facebook.

Source: neilpatel.com

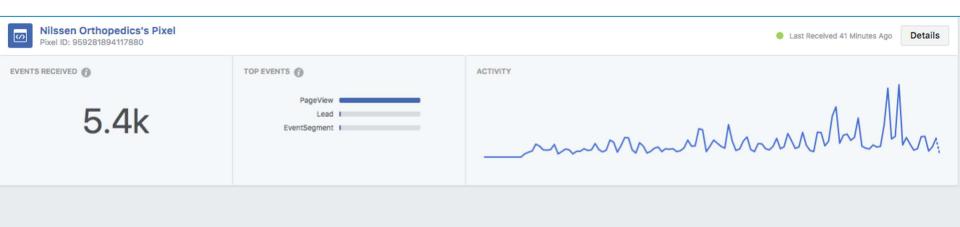
100 million hours of video are being watched on Facebook every day, and, in November 2015, Facebook was reporting 8 billion daily video views.

Source: bufferapp.com

Square videos take up 78% more real estate in the News Feed on mobile than on desktop.

## **RETARGETING ON FACEBOOK**

How to leverage a warm audience





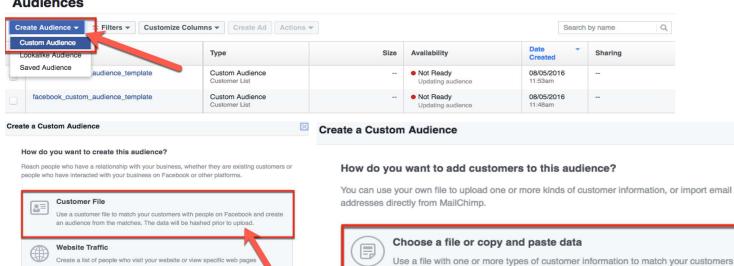
Please tell me you've uploaded your email list to Facebook and created a 'lookalike' audience?!

## **AUDIENCES ON FACEBOOK**

Ad Account: 156152391480104 (USD)

App Activity

#### **Audiences**



with people on Facebook

Import from MailChimp

login credentials.

Import email addresses directly from this third-party connection by providing your

This process is secure and the details about your customers will be kept private.

Engagement on Facebook NEW

Create a list of people who have taken a specific action in your app or game

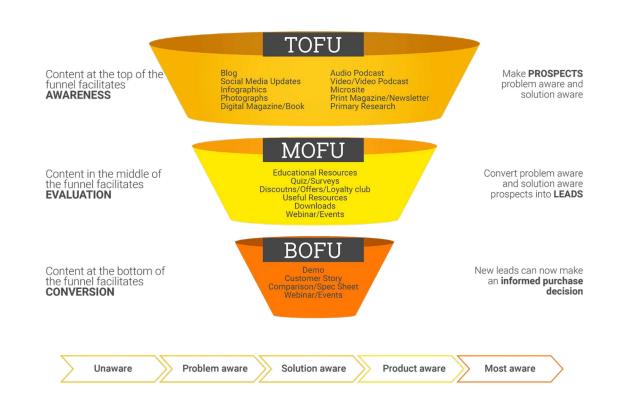
Create a list of people who have engaged with your content on Facebook



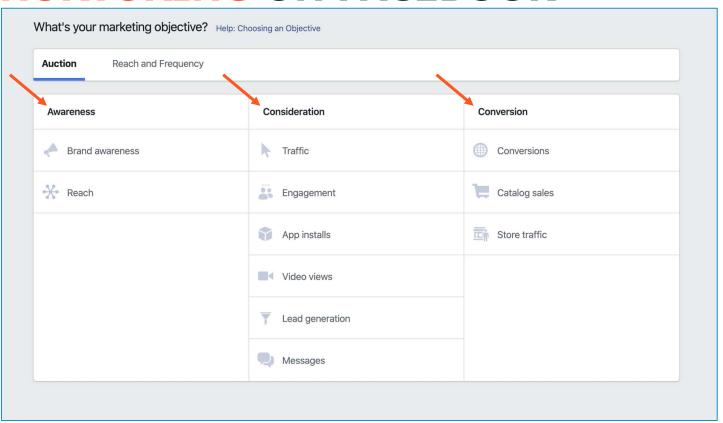
#### Back

## **NURTURING ON FACEBOOK**

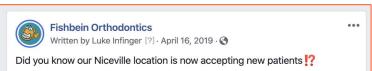
Content to meet your prospective patients where they are in the buying cycle



## **NURTURING ON FACEBOOK**



## **AWARENESS ON FACEBOOK**



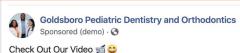
Fishbein Orthodontics is proud to be the Best of the Bay recipient of "Best Orthodontist". Our dedicated, highly trained team is committed to giving you a beautiful smile by utilizing the most advanced orthodontic technology including Invisalign, Incognito, and other forms of braces.



**Fishbein Orthodontics** 

Orthodontist

Learn More



→ At Goldsboro Pediatric Dentistry and Orthodontics we put smiles first. Whether you are coming into the office for your first Dental visit or getting treatment as an adult, we treat all of our patients like family.

We are excited to share our passion to improve and keep your smile healthy and shining. We use the latest technologies to ensure a comfortable and efficient treatment using the latest digital scanners, braces, and Invisalign. We strive to create a fun and enjoyable experience in Goldsboro and the surrounding communities!

To learn more, visit https://goldsboropediatricdentistryandorthodontics.com.



## **CONSIDERATION ON FACEBOOK**



Hear about Winsom's experience at Fishbein Orthodontics. Fishbein provides Orthodontic treatment to children and adults. We offer a complimentary consultation to give you orthodontic options that can best fit your lifestyle. Learn more at www.emeraldcoastbraces.com.



EMERALDCOASTBRACES.COM

#### **Request a Complimentary Consultation**

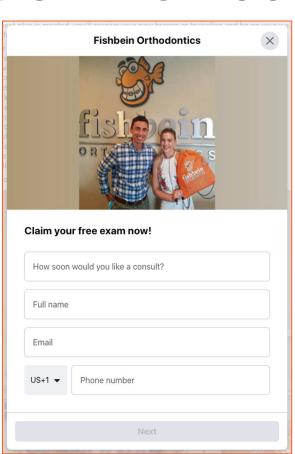
To request a complimentary consultation, simply click the button & fill out the form.

**Book Now** 



## **CONVERSIONS ON FACEBOOK**





# TOP OFFICES on FB

Follow these practices for ideas and inspiration!



@FishOrtho

14k followers

Avg 30k post reach per week



@feldmanbraces

20k followers

Avg 5k+ post reach per week

## **BENEFITS OF INSTAGRAM**

- It's Visual
- High Organic Engagement (hashtags)
- Great for "Brand Building"
- Targeted Advertising
- IG Stories and IGTV



## **STATS ON INSTAGRAM**

Source: Hootsuite

52% female user base.

Source: Hootsuite

500 million people use IG per day!

Source: Hootsuite

75% of US businesses will use IG in 2021.

Source: oberlo.com

71% of the users are under 35.

## INSTAGRAM HIGHLIGHTS

Unlike regular Instagram Stories that vanish after 24 hours, Instagram Stories Highlights can live permanently on your profile.

They're like curated collections of Instagram

Stories that your followers — both old and new — can tap into and watch any time they like.



## INSTAGRAM HASHTAGS

Instagram hashtags are your best friend. Hashtags help you get discovered, archive content and participate with highly relevant topics. Branded hashtags can do wonders for your marketing strategy, but you should also look to engage with the community around your brand's niche by using relevant hashtags.

#### **Hashtag Generators:**

https://www.hashtaqsforlikes.co https://kicksta.co



## **LOCAL INFLUENCERS ON IG**

#### Word of Mouth:

Because influencers are seen as 'independent', aligning your brand with their authoritative voice can add genuine authenticity to your messaging. The Kardashian of your community!

- Search Current Patient Base
- Search Local Hashtags
- Ask Friends, Family, & Staff



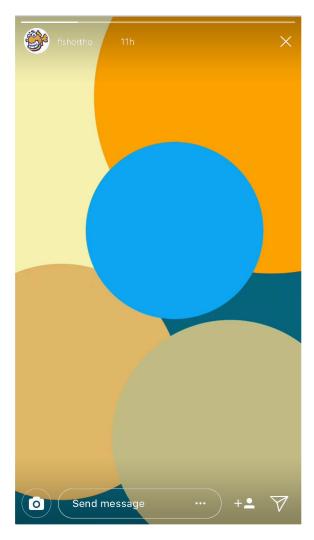
## ADS INSTAGRAM STORIES

#### Increase visibility and reach with Ads!!

Ad content specific to Instagram Stories.

Craft native content.

Take up the full screen vs half of the screen!



# TOP INFLUENCERS on IG

Top Orthodontic Influencers to follow.



34.6k Followers

430 Posts

#### @PreroOrthodontics



77k Followers

1746 Posts

**@thebracesguy** 

Follow these practices for ideas and inspiration!

Remember...Tell a story!



@DoctorJennifer



@Wentz\_Orthodontics



**@Feldman\_Orthodontics** 



@MattiacioOrtho

#### @DoctorJennifer



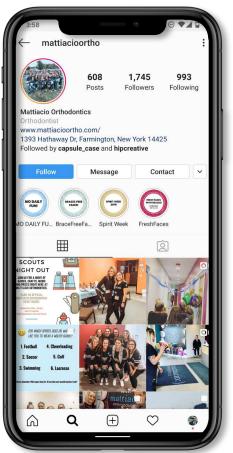
#### @Feldman\_Orthodontics



#### **@Wentz\_Orthodontics**



#### @MattiacoOrtho



# **BENEFITS OF YOUTUBE**

- Easy to Repurpose Content
- More Visible on Google
- Qualified Traffic (search engine)
- Video has a Higher Conversion Rate
- YouTube Ads (Retarget Website Visitors)



### **STATS ON YOUTUBE**

Source: merchdope.com

5 billion videos watched every single day! 1 billion of those are on a phone.

Source: merchdope.com

37% of viewers are between 25-44 years old.

Source: Brandwatch.com

On mobile alone, YouTube reaches more 18-49 year-olds than any broadcast or cable TV network

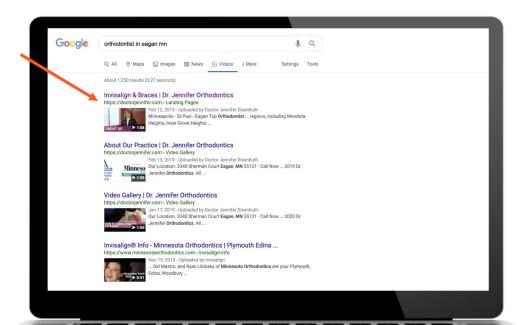
Source: Brandwatch.com

YouTube is the world's second largest search engine next to Google.

# **FINDABILITY WITH YOUTUBE**

#### SEO:

YouTube lets you control the title and description of your videos. These videos will come up in Google searches and give you control over the keywords and phrases you could get listed for.



# **KEYWORDS WITH YOUTUBE**

VIDEO TITLE

Name the video properly to rank in your local market(s) served.

**DESCRIPTION** 

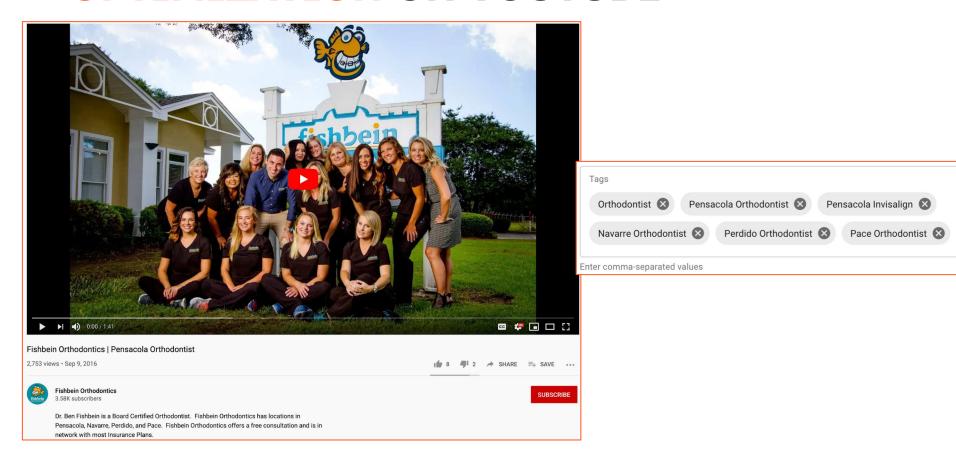
Use the keywords and fully explain the benefit or value proposition.

**TAGS** 

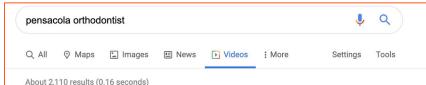
All relevant keywords.



# **OPTIMIZATION ON YOUTUBE**



# **SEARCH RESULTS ON YOUTUBE**



#### Fishbein Orthodontics | Pensacola Orthodontist - YouTube

https://www.youtube.com > watch



Sep 9, 2016 - Uploaded by Fishbein Orthodontics
Dr. Ben Fishbein is a Board Certified **Orthodontist**. Fishbein **Orthodontics** has locations in **Pensacola** ...

#### Orthodontist Pensacola Reviews - Austin & Fishbein | Braces ...

https://www.youtube.com > watch



Sep 17, 2014 - Uploaded by Fishbein Orthodontics http://www.emeralcoastbraces.com Testimonials from real patients at Austin & Fishbein **Orthodontics**. Dr. Ben ...

#### Board Certified Pensacola Orthodontist | Voted Best of Bay ...

https://www.voutube.com > watch



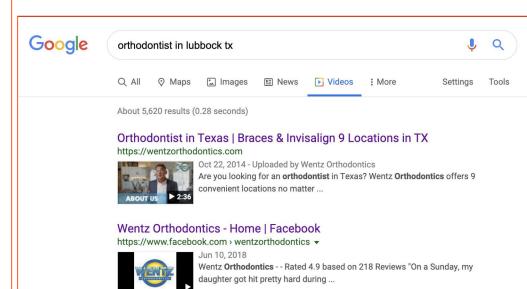
Sep 17, 2014 - Uploaded by Fishbein Orthodontics http://www.emeraldcoastbraces.com In this video, **Pensacola Orthodontist** Dr. Ben Fishbein discusses what it ...

#### Dr. Ben Fishbein | Board Certified Pensacola Orthodontist ...

https://www.youtube.com > watch

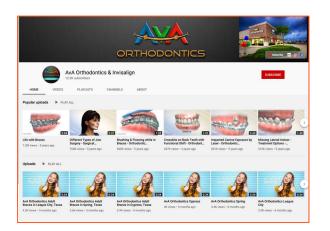


Jun 8, 2015 - Uploaded by Fishbein Orthodontics http://www.emeraldcoastbraces.com Meet Dr. Ben Fishbein, a Board Certified Pensacola Orthodontist. In this ...

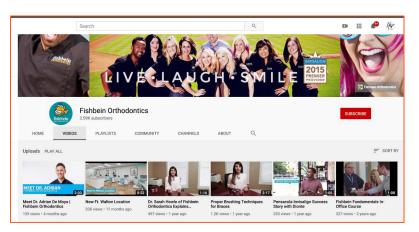


# TOP OFFICES on YouTube

Subscribe to these channels.



#### **AvA** Orthodontics



**Fishbein Orthodontics** 

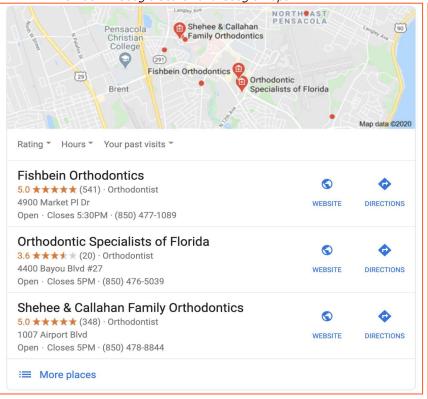
### **BENEFITS OF GOOGLE MY BUSINESS**

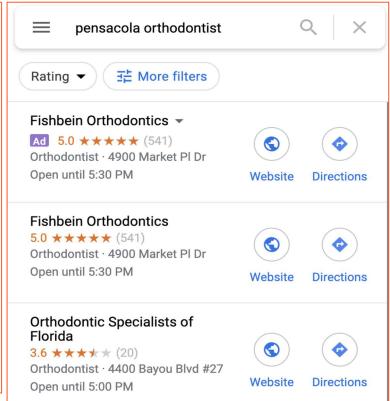
- It's Free (ad placement with Google Ads)
- Dramatically Affects Off-Site SEO
- Great for "Brand Building"
- Visibility on Google Search & Maps
- Powerful Insights & Analytics



### **BENEFITS OF GOOGLE MY BUSINESS**

3-Pack in Google Search and Google Maps





### **STATS ON GMB**

Source: brightlocal.com

The average business is found in 1,009 searches per month, with 84% of these coming from discovery searches.

Source: <u>brightlocal.com</u>

5% of Google My Business listing views result in a website click, call, or direction request.

Source: Brandwatch.com

Businesses with more than 100 images get **520% more calls** than the average business, while those with just one image get 71% fewer.

Source: shawnjoshi.com

No Click Searches now account for 47% of all search queries.

# **STATS ON GMB**

Source: hubspot.com

Source: getstat.com

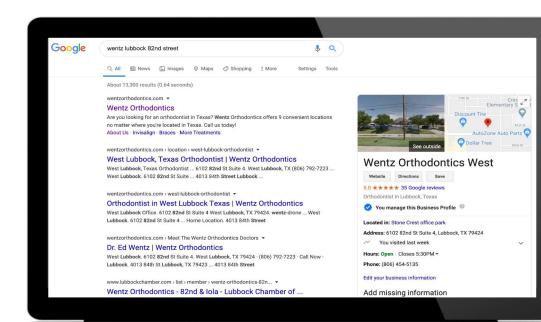
46% of all Google searches have a local intent.

93% of local searches now feature Google My Business listings.

# **CLIENT SUCCESS**

# Wentz Orthodontics (West Location):

+470% (724 vs 127) growth in phone calls within 6 months.



# **CHECKLIST FOR GMB**

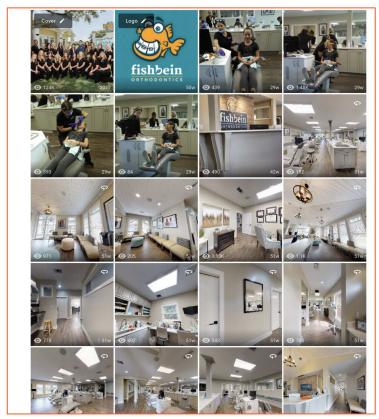
- Choose the right category
- Upload high-quality images
- **Encourage reviews**
- Have a description that includes niche keywords
- Post on Google My Business

# **CATEGORY FOR GMB**



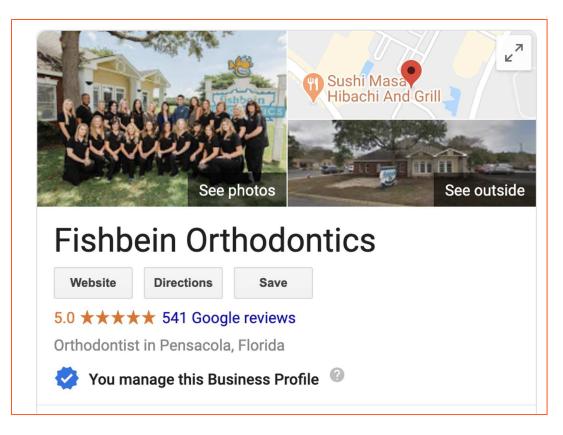


# **IMAGES FOR GMB**





# **REVIEWS FOR GMB**





# **DESCRIPTION FOR GMB**

#### **Specific Process for the Description**

- Headline
- Description
  - Location
  - Services
  - Free Consult
- Keywords



Accorde Orthodontists is the leading Orthodontic Office in maple grove, MN and the surrounding areas. We proudly offer braces, invisalign, and other orthodontic treatments options in maple grove, MN!

We offer the following services: braces maple grove mn invisalign maple grove mn orthodontist maple grove mn braces for kids maple grove mn invisalign teen maple grove mn

We proudly service the maple grove, minnesota area and pride ourselves on offering the best orthodontist services in this area.

Please contact us today for all of your orthodontist needs.

orthodontist near me
braces near me
invisalign near me
braces near me maple grove
orthodontist near me maple grove
invisalign near me maple grove





# **POSTS FOR GMB**

#### **Specific Process for Posts**

- Good Photo
- Headline
- Link to Page
- Short Description
- Keywords
- Link to Google Maps
- Business Name
- Address
- Phone Number
- Website



Braces for Teens & Kids in Maple Grove MN

https://accorde.com/braces\_archive/braces-for-teens/

Braces for Kids Maple Grove MN

Do you need braces for your kids and teens in Maple Grove MN? Accorde Orthodontists is the go-to option for all of your braces for kids needs in Maple Grove MN. We specialize in offering all of the standard braces options including...

Braces for kids near me Braces for kids in Maple Grove MN Braces for teens in Maple Grove MN

https://www.google.com/maps/place/Accorde+Orthodontists/@45.0788157,-93.4327291,17z/data=!3m1!4b1!4m5!3m4!1s0x52b337de103c2377:0x2cb295df3cac1c59!8m2!3d45.0788119!4d-93.4305404

Accorde Orthodontists 6810 Hemlock Ln N Maple Grove, MN 55369 (763) 425-9888 https://accorde.com/





**DOWNLOAD AT** 

hip.agency/schulman

### **SOURCES**

https://blog.powerdigitalmarketing.com/facebook-audience-network

https://www.advertisemint.com/how-to-upload-a-custom-audiences-facebook/

https://blog.bufferapp.com/facebook-video

https://www.facebook.com/business/news/video-ad-best-practices

https://blog.kissmetrics.com/five-essentials-facebook-video-campaign/

https://blog.bufferapp.com/square-video-vs-landscape-video

https://www.nextacademy.com/blog/facebook-boost-post-button-bad/

https://bn.co/facebook-customer-list-custom-audiences/

https://www.shawnjoshi.com/google-my-business/p1

### **THANK YOU!**

# QUESTIONS?

